

**OFFICE OF OMBUDSMAN AND ETHICS OFFICER,
THE BOARD OF CONTROL FOR CRICKET IN INDIA**

It has come to the notice of the Office of Ombudsman, BCCI and the Office of Ethics Officer, BCCI, that complaints, representations, and grievances are being addressed by various persons to multiple email IDs, which are not designated or authorised for the receipt of such matters.

In this regard, it is hereby clarified that:

1. Any complaint, representation, or request involving issues of conflict of interest, including allegations or seeking determination thereof, shall be addressed to the Ethics Officer of the BCCI only at the following official email address: ethics.officer@bcci.tv
2. Any grievance or complaint which falls within the jurisdiction of the Ombudsman, in terms of the BCCI Constitution and other applicable regulations, shall be addressed to the Ombudsman of the BCCI only at the following official email address: ombudsman@bcci.tv
3. It is hereby clarified that no complaints or grievances shall be sent to any other email IDs, if sent shall not be treated as properly instituted and, shall be liable not to be entertained or acted upon.
4. This direction shall come into force with immediate effect and shall be binding on all concerned.



**(Justice Arun Mishra)
Ombudsman and Ethics Officer, BCCI**

Dated: 05.02.2026